

David Lutchen

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Career Objective

To continue and progress my experience in workstation troubleshooting, builds, reformatting/reimaging, networking, web development and associated technologies

Academic Credentials

Course	School	Dates
PC/LAN	Brown College - Mendota Heights, MN	7/1999 - 10/2000
Associates of Science	Century College - White Bear Lake, MN	2004 - 2006

IT Skill set

Languages	:	HTML, CSS, MS/DOS
Technical Tools	:	FTP, Boot Disks, Ghost, RAID Recovery, Network Repair
Database	:	SQL,
Operating system	:	Windows XP, Vista, 7, Windows 2008 Server
Software Packages	:	MS-Office, Adobe Suite, Open Office

Certifications

Cisco Hardware & Software Essentials Certification	Inver Hills Community College - Inver Grove Heights, MN	Summer 2011
CompTIA A+ (currently enrolled)	Inver Hills Community College - Inver Grove Heights, MN	Fall 2011

Work History (updated)

Company	:	Lutchen Computer Services
Position	:	Freelance Consultant
Tenure	:	8/2007 - 8/2011

Description

Utilizing websites such as freelancer.com, guru.com, craigslist.com and other work-to-hire contracting websites, I performed such tasks for clients as virus removal, new system optimization, remote tech support, onsite wireless networking setup, email troubleshooting, social media workshops, website development and SEO and email marketing. Also performed small business consultations of developing coherent and realistic I.T. architectures for their business including but not limited to email business solutions utilizing Google Apps.

Responsibilities

- ❖ Client Consultations
- ❖ PC Diagnostics & Repair
- ❖ Network Setup & Configuration
- ❖ Email Setup & Troubleshooting
- ❖ Small Business Consultation